



Welcome to

Jungle Paradise.eu

WiFi

Network's name: [will be given to you upon arrival]

Password: [will be given to you upon arrival]

The contracted line has a velocity of 500 mbit. At times with high data traffic the real velocity may be significant lower. In case that the router may be offline, just let us know so that we'll reset it.

Location

"Jungle Paradise" is located in the North of Tenerife in the La Orotava valley at some 180 meters above sea level with an overall subtropical climate throughout the year. Especially here in the valley during summer the constant trade winds from the Atlantic ocean will usually leave the sky overcasted from midday to the early afternoon, so that temperatures will rarely rise above 30°C during daytime. In winter there are more clear and sunny days, so that during the day it is nicely warm, yet during the night temperatures may drop noticeably. This means a change from short trousers and a t-shirt during the day to long pants and a sweater and/or light jacket at night. Overall winter lows at night are oscillating between 16°C to 18°C. On rather rare occasions, some colder winds from the North may eventually leave behind snow in the higher regions of the island above 2.000 m, especially in the central mountain ridge and in the Cañadas area with mount Teide as the highest elevation of the island at some 3.715 m. You may notice that with a snow cover in the upper regions, there may come down rather cool winds at night. Especially during these temporary cold spills, we recommend to close your doors once the sun has gone down in order to conserve the warmth inside your apartment. The house and doors are well insulated and should offer you some comfortable room temperature throughout the year. Similar to most buildings in this and lower areas of the island, a central heating system is not necessary and thus no such is installed. For periods with

unusually cold weather there is at your disposal a portable electric heater. Please keep in mind that recently electricity has become an even more so scarce (and hence expensive) good, and closed doors will provide more comfort than any all day long running heater may offer.

Our location on Google Maps



Calle Flor de Pascua 13, 38314 La Orotava
(opposite restaurant/museum “Ábaco”)

Surroundings

Though “Jungle Paradise” lies within the boundaries of the La Orotava municipality, we are much closer to the city of Puerto de La Cruz in the municipality of the same name than to the city of La Orotava, located further up the valley. The touristic area of “La Paz” in Puerto de La Cruz with many cafeterias, restaurants and shops is at a 15 minutes walk, passing by the Botanical Garden to the right, whereas it roughly takes some 30 minutes by feet to reach the town center or the “Martínez” beach (some additional 15 minutes to reach the “Playa Jardín” on the opposite side in the western part of the town). Aforehand mentioned times are estimated for a downhill walk, uphill it will require some more time and physical effort. After a long day of strolling around, and in case that you have not rented a car, maybe just take a taxi which is quite inexpensive and should not be more than some 7 Euros from the city center to your apartment. At “Plaza de Charco” there is a large taxi stand. Alternatively you can stop a taxi anywhere by waving your hands. Public transport with the local bus company “Titsa” (see link section below for their home page with fares

and an online app to be used as a bus ticket) also works pretty fine and is rather inexpensive.

About your apartment

Kitchenette

The kitchenette has been equipped with as many kitchenware as possible. If you are missing anything, or need some additional utensil or appliance, just let us know. We want you to feel at home.

By law we are not allowed to leave in the apartment for the next guest any food or beverages once they are open. If you may find some, these will always be originally sealed and are for your consumption (if you like them). Last but not least, if you may experience a sudden shortage of some urgently needed basic ingredient in order to make your breakfast or dinner perfect (salt, sugar, pepper, marmelade, milk, coffee, pasta, eggs, etc.), just ask us.

Things do not last forever – if anything may break or an appliance may fail, just let us know and we'll replace it.

The countertop is of solid wood - nice and ecological, yet somewhat delicate if used inappropriately. Please use the provided cutting boards, the extendable trivet for hot items, and coasters for glasses and mugs. The countertop is waterproof, however the finish is an ecological water based varnish and may get damaged if any liquid is left on it for a longer time. A dish drainer is integrated in the upper right wall cabinet.

You have at your disposal:

- cutlery for 4 persons: forks, knives, tablespoons and teaspoons
- wood block with 7 kitchen knives and a knife sharpener
- each 4 dinner plates, breakfast plates, deep plates, bowls, coffee mugs, small glasses, large glasses
- cooking utensil holder with: turner, wok turner, deep-fry skimmer, soup ladle, whisk, tongs, pasta server
- appliances and other devices: toaster, drip coffee machine, electric moka maker, electric kettle, French press coffee maker, digital kitchen scale
- cookware: deep pan with glass lid, 2 pots with glass lids, saucepan

- other utensils: colander, large and small strainer, large serving bowl, grater, measure cup, kitchen scissors, salt and pepper shakers, corkscrew, potato and fruit peeler, bottle opener, can opener, kitchen roll holder, 4 egg cups, egg cutter, ashtray (smoking is allowed outside on the porch or at the pool)
- 4 place mats, 10 coasters, 2 dish towels, microfiber dish cloth, extendable steel trivet, 1 small and 1 large cutting board
- kitchen utensil rack with soap dispenser, and dish brush

It is perfectly safe to drink the tap water, as it fully complies with European standards as drinking water for human consumption – you don't have to buy relatively expensive and heavy water bottles.

“Luna”

Luna was born in spring 2020 and is a Belgian Malinois (Belgium shepherd). She is very active and full of energy and could play all day long – though she has not quite understood so far, that she has to let loose her toys so that someone can play with her ... She is very friendly and will greet you everytime you come back home once she has become acquainted to you (which will be after a couple of minutes upon your first entry). She is highly intelligent and knows very well that a cozy warm bed is more comfortable than her dog basket inside the house. Thus, if you do not want to find her snoring in your bed, please keep the doors shut when you leave your apartment. And as most dogs, she prefers human food to her dog food. To give her some treats (no sweet stuff, as this will soon provoke diabetes in dogs) is perfectly fine, and you will be her best friend forever.

Finally, dogs do shed hairs, and despite our effort to keep your apartment as clean as possible and to have educated Luna to stay out of it, you may incidentally come across a hair flying in. In the cupboard to the right of the kitchnette you will find all handy cleaning utilities.

Pool

The pool is open at your disposal 24 h a day. If you are not that much inclined to get to know our neighbors (some are nice, some less so), please do not make too much noise between 10 pm and 6 am.

The pool is NOT heated and as such, the water may be quite refreshing, especially in winter and spring months. The shower is solar run and on an overcasted day the hot water may also be rather luke warm in the best case.

Beach towels for the sun lounges/sunracks and at the beach are inside the wardrobe in the bedroom.

In order to make the pool dog safe (just in case that Luna may decide to take a bath - which fortunately she has never done so far), we put some concrete block on the left side of the stairs. These blocks are not stable enough for humans to be stepped on. Thus please **avoid stepping on these blocks** and always use the right side of the handrail to get in and out of the pool.

The pool is a saltwater pool with around 15 g salt per liter (for comparison, seawater has around 33 g salt per liter). The filter runs with salt electrolysis and an additional UV lamp for sterilization. As it is located in a garden with lots of plants around, there may always be some leaves or some dust at the bottom. This especially happens at days with "calima", a typical phenomenon on the Canary islands. Calima usually is a short period for a couple of days with dust loaded high winds heading in from the nearby Sahara desert. You may notice that during a calima period the air becomes somewhat yellowish and temperatures will rise significantly. In extreme cases the dust load may almost impede any heavier physical outside activity, and winds may eventually become quite strong.

Under all circumstances, the use of the pool is strictly at your own risk!

Electric roller shutters

The shutters are operated with two remote controls located to the right of the glass sliding doors. The upper button opens the shutter, the center button will stop it and the lower one will close it. Please note that a **closing shutter will not stop if some obstacle is in its way**. Thus please do never obstruct the

area where the shutter will go down, as the shutter will wedge and the motor may get damaged in the worst case. Outside in the porch a ***bright orange panel*** is fixed on the floor. ***The chairs and the sofa shall never be put between the orange mark and the glass sliding door.***

Please do not take the remote controls outside the apartment, as they cannot be replaced in case of loss. The surrounding area of the apartment is (as most of the island) a rather safe area in what concerns house burglary. Also, Luna is quite vigilant and only for her size and fur color burglars will refrain from trespassing the property. Nevertheless please keep all of your doors shut if you leave the house.

Barbecue Grill

The barbecue grill is at your free disposal. Please maintain a **security distance of approx. 1,5 m** between the barbecue grill and the garden furniture / raised planting beds.

Garden

According to our local climate you will find mostly subtropical and a couple of tropical plants here. Plants will not like it (nor will the owner), if they may be forced to travel abroad to another place. They can be enjoyed with your eyes and nose, and you are free to take as many photos as you would like.

Several ***toxic plants*** grow in the garden - thus do not try to taste any of them, at least not unless you have asked us which are safe for human consumption and which are not. Additionally, certain plants may cause skin irritation and/or allergies in certain people, thus avoid touching them if uncertain.

Most plants are part of botanic collections and we sell their seeds on:



If any particular plant is of interest to you, please let us know. We will check what we can do for you.

Laundry

For extended stays of more than 7 nights, we offer a free of charge laundry service during weekends (each one load of white and color laundry, only laundry suited to be cleaned in washing machines, no delicate garments). Simply put your laundry inside the plastic box (this box will be placed in your bedroom if you stay for more than 7 nights) on Friday or Saturday and leave the box at our door in case that we are not at home. You will have back your laundry the same or the next day the latest, along with a laundry rack to hang the laundry.

We use the recommended dosage of detergent and fabric conditioner. If you may have an allergic to any of them, please advise, and we will reduce the dosage of the detergent and will not use any softener.

Disclaimer:

We do take great care of your laundry, yet as this is an optional gratuitous service, we do not hold responsible for any damage.

Other information

Nearby supermarkets and shopping centers

Lidl “Las Arenas”, Carretera Icod-Santa Cruz C-820, 16, 38400 Puerto de la Cruz

(20 minutes, rather easy walk with few difference in altitude, local and national products plus some limited time offers of imported international food)

Hiperdino “Piedra Redonda”, Polígono Industrial Piedra Redonda, parcela 3 (200 meter further away from Lidl), 38400 Puerto de la Cruz

(25 minutes, rather easy walk with few difference in altitude, mostly local and national products, few imported ones)

Mercadona “El Durazno”, Avenida Los Cachazos, s/n, urbanización El Durazno, 38400 Puerto de la Cruz

(20 minutes walk downhill, only national products)

Coviran, Calle Aceviño 2 (La Paz area), 38400 Puerto de la Cruz

(15 minutes walk downhill, has quite a good selection of imported German products, prices overall higher than in the supermarkets mentioned above)

Centro Comercial “La Villa”, Polígono San Jerónimo s/n, salida 36, 38312 La Orotava

Centro Comercial “El Trompo”, Calle Molinos de Gofio 2, 38312 La Orotava

(both shopping centers are located side by side, a 35 minutes walk slightly uphill, local, national and some imported products at the hypermarket “Al Campo” inside the La Villa shopping center, plus many international chain stores)

Restaurants, bars and cafeterias in Puerto de La Cruz

Below is a very small selection of places which we prefer to go to for some nice food at inexpensive to moderate prices, or for having a good coffee or refreshing drink. A general rule applying to all places in Puerto de La Cruz: the more local people sit there, the more opulent the portions and the lesser the bill. We personally avoid places (especially in the city center) where you may spot tourists only. Not because of the tourists, but for potentially small portions and/or unreasonably high prices ...

Fish and sea food restaurant “Cofradía de Pescadores”, Calle Las Lonjas 5
Admittedly this restaurant has one of the best views over the old harbor and the ocean. Yet as in any other tourism hotspot, the bill will be higher than what you may have to pay for similar dishes at nearby restaurants. For being a fishermen

cooperation the selection of seafood dishes is rather short - yet the view, the view ...



Restaurant “El Monasterio”, La Montañeta 12, 38410 Los Realejos

This was a former cloister and has several restaurants on different levels. The food is local and international, prices are in the middle range and for being located on a hill it has splendid views over the valley. From the upper restaurant you can also walk uphill to the very top, where there is a small chapel.



“Ristta Thai Food”, Calle de Iriarte, 31

Some original style Thai Food at moderate prices. If you would like to sit at a table outside, it is recommendable to make a reservation. Inside this will usually only be necessary during more crowded weekends.



“Tropic Burger”, Calle Mequinez 112

In our opinion the best burgers in town and anything but typical fast food. A (very small) selection of mouth watering juicy homemade burgers. Very reasonable prices if you order your burger as a combo, which will include a drink and some really tasteful and crispy homemade potato wedges. Portions are very generous – bring an empty stomach. Has become quite famous among local people and tourists, so probably better to make a reservation as they have few tables outside on the street only.



Restaurant “El Padrino”, Calle El Lomo 17 (city center) and Calle la Haya 2 (La Paz area)

A good selection of international food at moderate prices. Also some local dishes, for example “conejo en salmorejo” (rabbit in a thickened and slightly spicy sauce) and some sea food.

Calle El Lomo 17:



Calle La Haya 2:



Pizzeria “Da Arianna”, Avenida Marqués de Villanueva del Prado 17 (La Paz area)

Undoubtedly some the best pizzas and pastas in town, and at very reasonable prices. Hence this place is usually quite crowded and you may need some time to be addressed to a table, or make a reservation to make sure you will not have to starve before that.



Fast food and cafeteria “Zumería Mango”, Calle Mequinez 1

If you would like to have some pretty unhealthy fast food (once in a while this must be allowed) at extraordinarily low prices, this is one of the places to go. The quality of food is surprisingly good for what you may expect for the price. Or just have a coffee or a freshly made fruit smoothie on a nice terrace area close to the old harbor.



Bar “La Fragata”, Calle de la Marina 5 (just opposite the old harbor)

One of the last places to close at night in Puerto de La Cruz - though 2 am during the weekend might be somewhat early for some people. But Puerto de La Cruz is not famous for its (almost absent) nightlife ...



Icecream and Cafeteria “Heladería Delizia”, Calle San Juan 4

Some of the best homemade icecream in town and usually also a fine selection of nice tarts and cakes.



Café “Ebano”, Calle la Hoya 2

A nice café offering good coffee and appetizing homemade cakes and tarts, located opposite side of the church “Iglesia de Nuestra Señora de la Peña de Francia”.



Take away: cakes and tarts at supermarket “Coviran” (La Paz area), Calle Aceviño 2

The small bakery at the entrance of this supermarket has a nice selection for take away of exceptionally inexpensive, yet delicious cakes and tarts which do not drip with sugar or fat (which you may find at most other bakeries and pastry shops).

Places of interest

Tenerife offers too too many places of interest to have them all listed here, so this is a very short selection of some highlights:

Anaga mountain ridge in the msz eastern part of the island with ancient evergreen laurel forest and several hiking possibilities to explore the area by foot.

Cañadas crater in the subalpine zone with mount **Teide**, see link below for the cable car service to the top, be early there to avoid a long waiting line.

Pine forest above La Orotava, best to start at the barbecue and picnic zone “La Caldera”, just above the last town “Aguamansa”.

The city of **La Orotava**, one of the oldest towns of Tenerife

The **botanical garden of Puerto de La Cruz** “Jardín de Aclimatación de La Orotava”, just at a 10 minutes walk downhill.

The small town of **Masca** in the West, located above the gorge of the same name. Be early there to avoid the extremely busy hours when it will be impossible to find a parking slot. The famous **Masca trail** down the gorge now has a regulated visitor access. Check their website for more information in the link section below.

Palmetum Botanical Garden, now a world reknown botanical garden dedicated to mostly palms from all over the world, though it also hosts lots of other plants. Some very nice views from the top over Santa Cruz and the coast. The garden was constructed on the former main damp site of the city of Santa Cruz de Tenerife. See opening hours on their website in the link section below.

Santa Cruz de Tenerife, the capital city of the island, with plenty of shopping opportunities, bars, cafeterias and restaurants. Note that most small business will be closed during the “siesta” hours between around 1 pm and 4 pm, and then open again until 8 pm, whereas all chain stores are permanently open. Alcohol and cigarettes are still overall less expensive than in continental Europe due to much lower taxes. Whereas electronic devices and perfumes you will probably find at the same or sometimes even lower prices on the web or at your local stores at home. Chain stores mostly have the same prices as on the continent, some (e.g. Zara and Zara Home) do have lower prices on the Canaries.

Links

Public transport (“Titsa” bus company with timetable, fares and an app to buy a bus ticket):



Cable car mount Teide (website in Spanish only):



“Palmetum” Botanical Garden:



Masca trail:



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Disclaimer:

All of the information supplied under “Places of interest” and “Links” is given without any warranty for completeness or accuracy. All information may become obsolete and/or change at any time.

Emergency telephone numbers

General emergency call: **112**

Local police (La Orotava): 922 330 114

National police: 091

Security advice

The Canary islands are still a rather safe place with few cases of armed robberies. However, there are cases of pick pockets and car burglaries.

Rental cars: never leave anything visibly inside a rental car - not even things what you consider of low or no value.

Handbags and backpacks: these are best worn in your front or at your side with your arm placed over it. Zip locks shall always be closed and be best secured.

Purses: always wear them in your front trouser pocket, and never on the backside. Pick pockets have extremely skilled fingers. They may run into you “accidentally”, and without you even realizing it, your purse has found a new owner.

Unknown persons: Canary and Spanish people in general like to be very close to each other while talking, and this social proximity is part of Spanish culture. However, people from some other countries may feel uncomfortable with it. If someone unknown approaches you, and you do not understand what the person wants, a simple and polite “no gracias” (no thanks) will mostly keep this person at distance. Probably it will be someone trying to sell you some ticket for an excursion, some counterfeit handbag or something similar, which is not recommended to buy any of these on the street anyway.

Enjoy your stay!



DEUTSCH

Kanal	Programm
1	Das Erste
2	ZDF
3	3sat
4	BR Fernsehen Süd
5	hr-fernsehen
6	MDR Thüringen
7	NDR FS HH
8	Radio Bremen
9	SR Fernsehen
10	SWR RP
11	WDR Köln
12	ARD alpha
13	arte
14	a.tv .
15	BILD
16	Disney Channel
17	DMAX
18	Euronews (Deutsch)
19	Eurosport 1 (Deutsch)
20	kabel eins
21	kabel1 Doku Austria
22	KIKA
23	MTV
24	N24 DOKU
25	Nick/Comedy Central+1
26	NITRO
27	ntv
28	oe24.TV
29	ONE
30	ORF2E
31	phoenix
32	ProSieben
33	Pro7 MAXX Austria
34	R9 Oesterreich
35	RiC

36	RTL
37	RTLup
38	RTLZWEI
39	SAT.1
40	SAT.1 Gold
41	ServusTV
42	SIXX
43	SUPER RTL
44	tagesschau24
45	TELE 5
46	TOGGO plus
47	VOX
48	VOXup
49	WELT
50	zdf_neo
51	ZDFinfo

ENGLISH

Channel	Program
52	Al Jazeera English
53	BBC World News Europe
54	Bloomberg Europe TV
55	CGTN Documentary
56	CNN Int.
57	DW English
58	France 24 (English)
59	NHK WORLD - Japan
60	Nick/Comedy Central Austria
61	Sky News International
62	Telesur (English)
63	TRT World

ESPAÑOL

Canal	Programa
64	Aragon TV
65	Canal Sur Andalucía
66	Extremadura SAT
67	TVGA Europa
1 (antena *)	La 1
2 (antena *)	La 2
3 (antena *)	antena3
4 (antena *)	Cuatro
5 (antena *)	Telecinco
6 (antena *)	laSexta
7 (antena *)	24h
8 (antena *)	atresseries
9 (antena *)	BeMad tv
10 (antena *)	Boing

11 (antena *)	Clan
12 (antena *)	Disney Channel (español)
13 (antena *)	Divinity
14 (antena *)	DKISS
15 (antena *)	DMAX
16 (antena *)	Energy
17 (antena *)	FDF
18 (antena *)	Gol Play
19 (antena *)	mega
20 (antena *)	neox
21 (antena *)	nova
22 (antena *)	Paramount Network
23 (antena *)	Realmadrid TV
24 (antena *)	tdp
25 (antena *)	TEN
26 (antena *)	Trece
27 (antena *)	TVE
28 (antena *)	Ahora TV
29 (antena *)	Canal 4 Tenerife
30 (antena *)	Mirame TV
31 (antena *)	TV Canarias

FRANÇAIS

Canal	Programme
68	CGTN (français)
69	CNEWS
70	Euronews (français)
71	France 24
72	LCP
73	TV5 Monde
74	TV5 Monde Europe

ITALIANO

Canale	Programma
75	Rai News 24

NEDERLANDS

Kanaal	Programma
76	BVN TV

POLSKI

Kanał	Program
77	TV Trwam

УКРАЇНСЬКИЙ

Канал	Програма
78	UA: Pershyi
79	Nickelodeon Ukraine Pluto TV

*** Como cambiar los canales de satélite a antena:**

En el mando, apresiona el botón **List**. Aparece una lista **Programmes** con los canales de satélite actuales.

Dirígete con el botón de **flecha arriba** hacia los **tres puntos en vertical en la esquina arriba derecha**. Confirma la selección con el **círculo** en el centro de las flechas.



Aparece **Filter** en la pantalla. En la selección **Programme Mode** dirígete con las flechas hacia la opción predeterminada **Satellite**. Apresiona el círculo, y selecciona con las flechas la opción **Antenna**. Confirma la selección con el círculo – la opción **Antenna** se va a marcar en vez de la opción **Satellite**. Dirígete con la flecha abajo hacia el botón **Done**, y confirma apresionando el círculo.

